



2013 Version 1
**WARRANTY INFORMATION FOR PUZEY MOTORCYCLES AND
PUZEY ALTERNATE BRANDED PRODUCTS**

NOTE: AS THE OPERATOR OF THE PRODUCT IT IS YOUR RESPONSIBILITY TO CHECK OVER THE PRODUCT REGULARLY, VISUALLY AND PHYSICALLY. CERTAIN PARTS MAY COME LOOSE DURING USE FOR EXAMPLE WIRES OR NUTS AND BOLTS. THIS WILL MAKE THE PRODUCT UNSAFE FOR USE. ANY DAMAGE TO THE VEHICLE, VEHICLE PARTS OR PERSONAL INJURY RESULTING FROM OPERATION DURING THIS CONDITION IS NOT THE RESPONSIBILITY OF THE MANUFACTURER OR SUPPLIER.

BE AWARE OF THE FEDERAL REGULATIONS PRIOR TO USE OF THIS VEHICLE IN YOUR REGION. THE VEHICLE MUST BE OPERATED WITHIN THE FEDERAL REGULATIONS AT ALL TIMES. FOR MAXIMUM PLEASURE AND SAFETY TO YOU AND OTHERS PLEASE READ YOUR MANUAL.

OFF ROAD MOTORCYCLES

THESE MOTORCYCLES ARE SOLD subject to our **90 DAY CARRY-IN MANUFACTURER LIMITED WARRANTY** that will cover structural parts and power plant operation damage- subject to assessment. NO consumables, moving parts, fluid carrying parts, bendable parts and the like are covered in this period.

DEALERS RESERVE THE RIGHT TO CHARGE FOR COLLECTIONS IF THE CUSTOMER REQUIRES IT

THESE VEHICLES ARE DESIGNED AND MANUFACTURED FOR RECREATIONAL USE ONLY.

NOTE / OFF ROAD MACHINES DO NOT CONFORM TO FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND OPERATION ON PUBLIC STREETS, ROADS AND HIGHWAYS IS ILLEGAL.

PRIOR TO WORK CARRIED OUT ON ANY VEHICLE THE PROPOSED WARRANTY IS ASSESSED AT THE DISCRETION OF PUZEY / DEALER. AFTER ASSESSMENT PUZEY HEAD OFFICE WILL VALIDATE THE WARRANTY AND AT ITS DISCRETION WILL THEN APPROVE THE REPAIR IN WRITING.

ROAD-GOING FEDERALLY APPROVED MOTORCYCLES

THESE MOTORCYCLES ARE SOLD WITH A **24 MONTH/ 30 000 km CARRY-IN MANUFACTURING "DEFECT" WARRANTY**

Part Specific Warranty Period:

24 months / 30 000km	Internal Engine Casings + Swing Arm
12 months / 4 000km	All motorcycles components/assemblies EXCLUDING Consumables / wear & tear parts
1month / 500km	Entire motorcycle assemblies (Including consumable/ wear & tear parts)

ALL MOTORCYCLES ARE SUBJECT TO A PRODUCT **"CARRY IN" WARRANTY ONLY**. PUZEY DOES NOT OFFER ROAD SIDE ASSISTANCE OR MOTOR PLAN. DEALERS RESERVE THE RIGHT TO CHARGE FOR COLLECTIONS IF THE CUSTOMER REQUIRES IT.

PRIOR TO WORK CARRIED OUT ON ANY VEHICLE THE PROPOSED WARRANTY IS ASSESSED AT THE DISCRETION OF PUZEY / DEALER. AFTER ASSESSMENT PUZEY HEAD OFFICE WILL VALIDATE THE WARRANTY AND AT ITS DISCRETION WILL THEN APPROVE THE REPAIR IN WRITING.

READ OWNERS MANUAL PLEASE. THESE VEHICLES ARE FEDERALLY APPROVED FOR ROAD USE. NOTE THE APPLICABLE SERVICE PERIOD THAT APPLIES TO YOUR PRODUCT AND ENSURE CORRECT SERVICES ARE DONE AT AN APPROVED DEALER AND RECORDED IN YOUR HAND BOOK.

NOTE IF ROAD GOING PRODUCT IS USED OFF ROAD THE WARRANTY IS AUTOMATICALLY VOID.

NOTE - Warranty does not cover water damage. Oxidation, airborne fallout (Sand & Dust), chemicals, tree sap, salt, ocean spray, acid rain, corrosion, UV Light and road hazards caused by environment influences are also not covered under warranty. Your warranty does not cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants, or fluids other than those recommended in your Maintenance guide. Warranty claims lodged by the customer will be rejected in case of: manipulations to the motorcycle, installation of a different exhaust system, changes to the engine or gearbox or secondary transmission ration and installation of accessories or spare parts, inappropriate handling and inappropriate use.

CONSUMABLE PARTS ARE covered by an initial 1month / 500km WARRANTY

THESE PART/S MAY NOT ALL BE LISTED BELOW AS PRODUCTS VARY, SOME EXAMPLES OF CONSUMABLE PARTS...

Wear parts	Wear Limits
Tires, hoses, rims	Depending on riding style, load and tire pressure the wear limit may already be reached after only 100km or even earlier.
Wheels, hubs	Depending on riding style, load and tire pressure the wear limited may already be reached after only 2500km or even earlier. Check during each maintenance. Oxidation is a lack of maintenance!
Oils, air filter, leakage inspection on engine	During the first inspection, then with every maintenance interval, check oil level and Air filter lubrication before every ride.
Spring fork, spring strut	Cleaning / inspection during every maintenance
Lamps, incandescent bulbs, electric system	Depending on road conditions / unevenness of the road surface the lifetime will be reduced, this may already occur after 500km.
Brake linings, brake shoes, brake lines	Depending on riding style and load these may already be worn after 2500km, in cross-country operation even earlier
Seal rings, sealants, O-rings	Must be replaced during each maintenance interval to ensure proper function
Radial Seals on engine, gearbox, fork and wheels	Depending on road conditions and care wear may start after 500km. Dirt reduces the lifetime. Do not clean with a high pressure cleaner
Wheel bearings, steering bearings	Depending on road conditions and care wear may start after 500km. Soiling of the wheel hub reduces the lifetime. Check during each maintenance interval, do not clean with a high pressure cleaner
Wear parts	Wear Limits
Swing arm bearing	Depending on load and care after 2500km, check at each maintenance interval
Cables	Depending on care starting after 500km. Check at each maintenance interval
Cleaning and lubrication of drive chain	Lubricate according to use and after every wash
Drive chain; Belt, pinion, sprocket wheels, chain guidance, chain pulley	Depending on road conditions / ground and care, a wear is possible after 1500km. Check wear during every maintenance interval
Starter battery, batteries, fuses, starter brushes	Depending on ambient temperatures or failure of use, failures can be expected within 1 months
Mirror glasses	Depending on ambient temperatures and care failures can be expected within 6 months, in winter operation even earlier. Oxidation is a lack of maintenance
Bowden cables, brake & throttle cables	Depending on use and care from the 6 th month
Free- wheel sprockets, free-wheel of starter	Depending on care from the 6 th month
Self-locking nuts, cotter pins locking plates bonded screw connections	During each maintenance interval or after unscrewing the nut or unlocking the nut, these must be checked
Inspection, clean and adjustment of carb.	After each cleaning and max. every 200 hours, at least 2 x per year
Clutch linings / friction discs	Depending on riding style and load these may be worn after 2500km.
Piston, cylinders, crankshaft, conrods, engine bearings	Depending on riding style, load and care these parts may be worn after 500 hours. When riding mainly with full throttle even earlier
Spark Plugs	Change with each or every maintenance interval, max. every 200 hours
Exhaust system, inspection of mountings	Depending on use and care from the 6 th month, in winter and short distance operation even earlier. Oxidation is a lack of maintenance

GENERAL WARRANTY INFORMATION

What is covered at no cost to you

Puzey will rectify any deficiencies caused by material or manufacturing defects through the authorized Puzey-dealer (Seller) by repairing or replacing the affected part. The installation of spare parts within the scope of warranty does not extend the warranty period that has started with the date of delivery. This warranty covers the cost of all parts and labor needed to repair or replace defective item.

What is not covered

The warranty does not wear and tear caused by inappropriate handling and inappropriate use. Warranty does not cover water damage. Oxidation, airborne fallout (Sand & Dust), chemicals, tree sap, salt, ocean spray, acid rain, corrosion, UV Light and road hazards caused by environment influences are also not covered under warranty.

Your warranty does not cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants, or fluids other than those recommended in your Maintenance guide. Warranty claims lodged by the customer will be rejected in case of: manipulations to the motorcycle, installation of a different exhaust system, changes to the gearbox or secondary transmission ration and installation of accessories or spare parts, which have not been approved by Puzey. Repairs carried out in workshops not authorized by Puzey and the non-compliance with maintenance intervals in the workshop of an authorized Puzey-dealer will also cause the rejection of warranty claims.

Your warranties do not cover the costs of repairing damage or conditions caused by racing, nor do they cover the repair of any defects that are found as a result of participating in a racing event. Should you use your Road Legal Motorcycle off-road this automatically voids the Road Legal warranty and the motorcycle will be subject to the Off-road 90 day warranty terms.

The Basic Warranty covers your motorcycle only if it is operated and maintained in the manner described within your warranty and maintenance booklet or manual. Non-compliance with maintenance intervals in the workshop of an authorised Puzey-dealer will also cause the rejection of warranty claims.

The warranty is based on a "Carry-in" basis and the onus is on the Owner to take the product, or deliver the product freight prepaid, in suitable packaging to any Authorized Puzey-Dealer.

General Warranty terms

Warranty claims are authorized at the sole discretion of Puzey. This warranty is designed to protect owners against manufacturing defects only. The warranty does not cover normal wear and tear items or failure resulting from wear and tear. This warranty does not cover customer's set-up adjustments, modifications or instructions issued outside the original Puzey specifications. This warranty does not cover accident-damaged motorcycles.

This warranty does not cover products sold AS IS or WITH ALL FAULTS. The Warranty is valid only in South Africa.

This warranty is void if the Vehicle Identification Number (VIN) has been altered or removed.

How to Get Warranty Service

When lodging a warranty claim the customer must present the correctly filled in service book to the seller.

In your country Puzey generally recommends that you take your motorcycle to the dealer where you bought it. But any authorized Puzey Dealer can work on your Motorcycle. Except in emergencies, only an authorized Puzey dealer may perform a warranty service on your motorcycle.

MAINTENANCE PLAN (SERVICE INTERVALS)

In case of non-compliance the warranty will become null and void

ROAD LEGAL MOTORCYCLE

During the warranty period the following maintenance inspection intervals must be complied with:

At: 500 km or after 2 month whichever comes first (1st Service)

Every: 2000 km thereafter (or after every 6 months) whichever comes first

OFF-ROAD MOTORCYCLE

During the warranty period the following maintenance inspection intervals must be complied with:

At: 4-6 Tanks of gas or 2 month from date of purchase, whichever comes 1st (1st Service)

Every: 10 Tanks of gas or 6 Months, whichever comes 1st.